

STILL WAITING FOR HIGH-SPEED INTERNET?

IN JUNE 2022, THE FEDERAL COMMUNICATIONS COMMISSION

updated its mapping system to show where high-speed service is—and is not—available across the country. The map depends on input from consumers, like you.

YOU CAN HELP IMPROVE INTERNET FOR ALL OF NEW MEXICO

An accurate map will help identify communities most in need of funding for high-speed internet projects.

**Each successful challenge will bring
thousands of dollars to provide
better internet service to New Mexico.**

TO RECEIVE THE FULLEST POSSIBLE FINANCIAL IMPACT

AND NARROW OUR
STATE'S DIGITAL DIVIDE,

we need your help to update
the National Broadband Map.

HOW DO I HELP?

- Search for your address at: broadbandmap.fcc.gov
- Location information wrong?
Click Location Challenge
- Internet services listed
not available?
Click Availability Challenge



CONNECT new mexico

Office of Broadband Access & Expansion



CONNECTNEWMEXICO.ORG/MAP-CHALLENGE



TYPES OF CHALLENGES

The bullets under each type of challenge below provide examples of inaccuracies or missing information that qualify for a challenge submission.



LOCATION CHALLENGES

- My location is missing
- My address or other details are incorrect
- The geographic placement of my location is incorrect



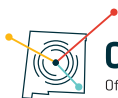
AVAILABILITY CHALLENGES

- Services listed or reported speeds are not actually available for purchase
- A provider denied my request for service or charged more for a connection that exceeded its standard installation charge
- My provider failed to schedule an installation within 10 business days of a request for service or failed perform the installation



MOBILE CHALLENGES

- Download the FCC Speed Test App. Your data will be combined with other speed tests conducted in your area and may be used to create a challenge.



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